Enrollment Management Update

Stephen Lee

Associate Vice President of Enrollment Management



First Time Freshmen Enrollment - Overall (1st Day Of Classes)

Total FTF Enrollment	6224 compared to 6167	(+57)
Keyser down 47 students	619 compared to 666	
Beckley up 49 students	364 compared to 315	
Morgantown up 55 students	5241 compared to 5186	



First Time Freshmen Enrollment - Morgantown

3.56 compared to 3.53		
23.6 compared to 23.7		
1054 compared to 1039		
50% of incoming class		
257 compared to 237		
up		
up		



First Time Transfer Enrollment

TOTAL FTT Enrollment	1061 compared to 970	(+91)
		888
Keyser up 35 students	74 compared to 39	
Beckley up 61 students	144 compared to 83	
Morgantown is down 9 students	843 compared to 852	



Total Headcount Enrollment

All Campuses	31,063 compared to 30,927
Morgantown down 20	28,238 compared to 28,258
Keyser down 98 students	1,399 compared to 1,497
Beckley up 254 students	1,426 compared to 1,172



2018 Updates

- One WVU Recruitment Strategy
- Academic Index
- Raise.Me
- Mountaineer Hub
- Graduate Application Processing
- NSO





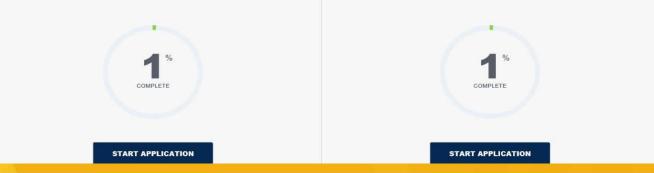
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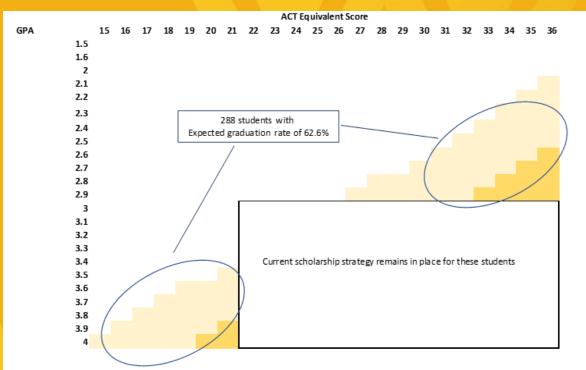


Potomac State College at Keyser Campus

WVU Institute of Technology at Beckley Campus



Academic Index



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WVU's Join Page

RaiseMe



https://www.raise.me/join/wvu

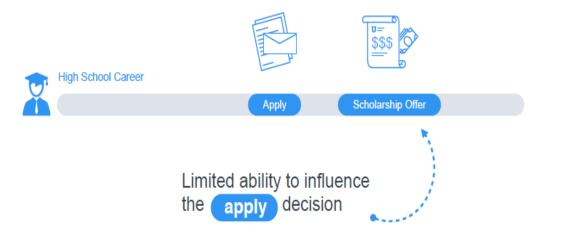
raise.me

Log In



The Opportunity At Hand

Students consider institutional awards after decision to apply



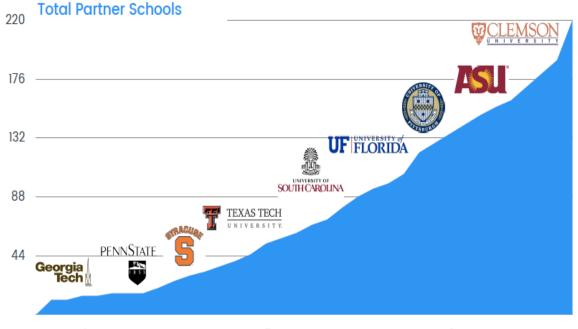








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Our Numbers since June 1, 2017

- Walk Ins 7,948 (300+ on two days during week of August 16)
- Incoming Calls Answered 37,266 with less available help
- Emails 9,098 (ticketing system went live July 1)
- Total Deposits \$24,931,829



Our NSO Numbers

Hub Lobby and Downtown Mobile Hub

	2016	2017	Reduction
Financial Aid	1765	1400	21%
Student Accounts	472	355	25%
Registrar	427	374	13%
Total	2664	2129	20%

- Award notifications sent in December because of Early FAFSA
- Planners were mailed to student and parents for discussion on NSO days



Our New Lobby Hours

Beginning September 15

Monday – Friday (Non Peak times)

Lobby hours 9:00am-4:00pm

Phone hours 8:15am-4:45pm

Benefits to our student and campus populations

- Additional training time
- Ability to complete all ticket requests at the beginning and end of each day
- Ability to assist home offices with processing time
- More staff on phones at the beginning and ending of each day
- Allow for time to complete end of day deposits



Graduate Application Processing

- First Time Graduate Enrollment 1172 compared to 1286
- Half of application decline was international
- Application Review Public Administration, B&E, Reed, Statler, Creative Arts (CEHS and Davis in the works)
- Proactive engagement with colleges 75% reduction in applications held in departments



NSO 2017

		2017	2016	Difference
June Freshmen				
Resident		2240	2,237	3
Nonresident		2590	2,687	-97
April attendees		153	N/A	
Total		4983	4,924	59
August Comparisons	As of 08/14/2017			
	Registered	Attended	Difference	
Fast Track NSO (Aug. 11, 2016)	141	129	-12	
NSO (Aug. 12, 2016)	330	267	-63	
NSO (Aug. 10, 2017)	178	138	-40	
NSO (Aug. 11, 2017)	194	162	-32	

- Addition of April NSO
- Improved consistency of communication throughout day
- More in-depth financial aid overview
- Students and Parents met with Resident Directors
- Better location for Information Fair
- ALEKS

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