## **Enrollment Management Update**

**Stephen Lee** 

Associate Vice President of Enrollment Management



### First Time Freshmen Enrollment - Overall (1st Day Of Classes)

Total FTF Enrollment	6224 compared to 6167	(+57)
Keyser down 47 students	619 compared to 666	
Beckley up 49 students	364 compared to 315	
Morgantown up 55 students	5241 compared to 5186	



### First Time Freshmen Enrollment - Morgantown

3.56 compared to 3.53		
23.6 compared to 23.7		
1054 compared to 1039		
50% of incoming class		
257 compared to 237		
up		
up		



### First Time Transfer Enrollment

TOTAL FTT Enrollment	1061 compared to 970	(+91)
		888
Keyser up 35 students	74 compared to 39	
Beckley up 61 students	144 compared to 83	
Morgantown is down 9 students	843 compared to 852	



### **Total Headcount Enrollment**

All Campuses	31,063 compared to 30,927
Morgantown down 20	28,238 compared to 28,258
Keyser down 98 students	1,399 compared to 1,497
Beckley up 254 students	1,426 compared to 1,172



### 2018 Updates

- One WVU Recruitment Strategy
- Academic Index
- Raise.Me
- Mountaineer Hub
- Graduate Application Processing
- NSO





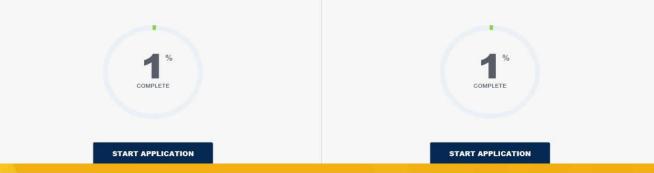
West Virginia University.



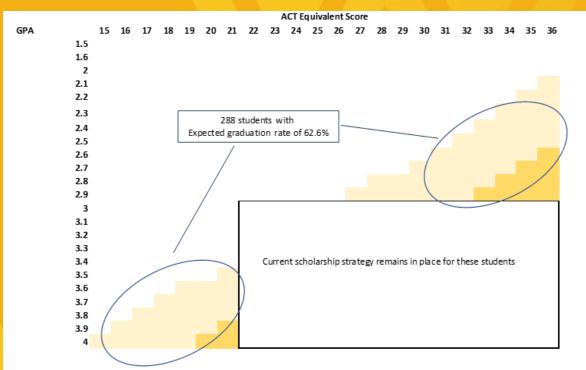


Potomac State College at Keyser Campus

#### WVU Institute of Technology at Beckley Campus



## Academic Index



West Virginia University.

#### WVU's Join Page

#### RaiseMe



#### https://www.raise.me/join/wvu

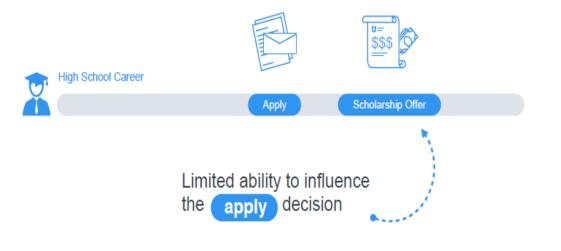
raise.me

Log In



#### The Opportunity At Hand

Students consider institutional awards after decision to apply



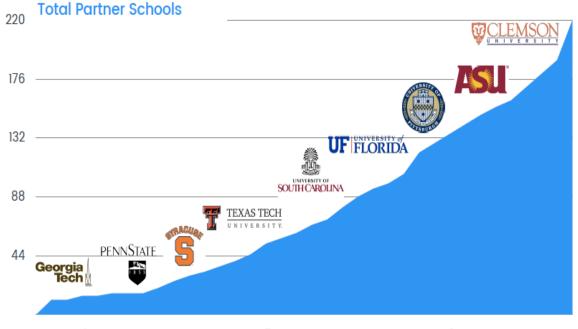








### 200+ Leading Colleges and Universities



#### OND14FMAMJJASOND15FMAMJJASOND16FMAMJJAS

West Virginia University.





West Vırginia University.

### Our Numbers since June 1, 2017

- Walk Ins 7,948 (300+ on two days during week of August 16)
- Incoming Calls Answered 37,266 with less available help
- Emails 9,098 (ticketing system went live July 1)
- Total Deposits \$24,931,829



### **Our NSO Numbers**

#### Hub Lobby and Downtown Mobile Hub

	2016	2017	Reduction
Financial Aid	1765	1400	21%
Student Accounts	472	355	25%
Registrar	427	374	13%
Total	2664	2129	20%

- Award notifications sent in December because of Early FAFSA
- Planners were mailed to student and parents for discussion on NSO days



### **Our New Lobby Hours**

**Beginning September 15** 

#### Monday – Friday (Non Peak times)

Lobby hours 9:00am-4:00pm

Phone hours 8:15am-4:45pm

Benefits to our student and campus populations

- Additional training time
- Ability to complete all ticket requests at the beginning and end of each day
- Ability to assist home offices with processing time
- More staff on phones at the beginning and ending of each day
- Allow for time to complete end of day deposits



## **Graduate Application Processing**

- First Time Graduate Enrollment 1172 compared to 1286
- Half of application decline was international
- Application Review Public Administration, B&E, Reed, Statler, Creative Arts (CEHS and Davis in the works)
- Proactive engagement with colleges 75% reduction in applications held in departments



# NSO 2017

		2017	2016	Difference
June Freshmen				
Resident		2240	2,237	3
Nonresident		2590	2,687	-97
April attendees		153	N/A	
Total		4983	4,924	59
August Comparisons	As of 08/14/2017			
	Registered	Attended	Difference	
Fast Track NSO (Aug. 11, 2016)	141	129	-12	
NSO (Aug. 12, 2016)	330	267	-63	
NSO (Aug. 10, 2017)	178	138	-40	
NSO (Aug. 11, 2017)	194	162	-32	

- Addition of April NSO
- Improved consistency of communication throughout day
- More in-depth financial aid overview
- Students and Parents met with Resident Directors
- Better location for Information Fair
- ALEKS

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