

Spring 2016 Important Dates	
Monday, November 9th	Student Health Insurance Waiver Site Available
Sunday, November 15th	Spring 2016 Charges Assessed
Sunday, November 15th	Spring 2016 Financial Aid Displayed on Account
Monday, November 16th	Spring 2016 Account Balance Available on STAR
Friday, December 18th	Account Balance Payment Due - Balance Less Displayed Financial Aid
Friday, January 1st	Financial Aid Released as Payment on Student's Account
Wednesday, January 6th	Insurance Opt-Out Deadline
Monday, January 11th	Late Fees Begin to be Assessed on all Balances Past Due
Monday, January 11th	First Day of Classes
Friday, January 15th	Last Day to Add/Drop
Tuesday, January 19th	Courses Deleted from Schedule for Non-Payment

Spring Billing and Payment FAQ's

Why was the due date moved earlier to December 18th?

WVU is adjusting payment due dates to better align with standard billing practices used across most university systems. For those who wish to spread out payments, we are now offering a convenient monthly payment plan (see <https://tuitionpaymentplan.com/wvu> for more information). An earlier due date allows students and families to plan for and put payment arrangements in place well ahead of the first day of classes. Also, please note that while the due date is earlier, a late fee penalty will not be assessed until the first day of classes. We hope this gives you adequate time to make all arrangements. If you experience any difficulty, please call our Mountaineer Hub Student Services Center at 304-293-1WVU.

Why did you do away with the 60/40 plan?

WVU is transitioning to a more flexible payment plan (see <https://tuitionpaymentplan.com/wvu> for more information) which allows for even greater options than the 60/40 plan, spreading payments out interest free over a much longer period of time. Additionally, we found, based on student feedback, that the 60/40 plan was very confusing and often resulted in errors. We believe we can better serve our students in a more clear and flexible manner. Our feedback to date is very positive, however should you experience any difficulty transitioning to this new system, please call our Mountaineer Hub Student Services Center at 304-293-1WVU.

How does this affect accounts that have financial aid that will not post until January?

While federal rules do require schools to not disburse aid to pay through until 10 days out (January 1) from the start of the term, anticipated Financial Aid should be displayed on the student's account once bills go live in mid-November. If something is missing, this will also allow students to follow up with the Financial Aid Office or any scholarship sources prior to bills being due, December 18th.

Aren't you concerned that fall grades won't even be out yet?

Please note that while our payment due date is December 18th, WVU will not assess a late payment charge until the first day of spring term classes. This allows a window of time for those who wish to review fall grades prior to making any payments for the spring term.

We have a private loan/smart 529 plan/Sallie Mae fund that is set to deliver these funds after the December 18th due date. Will we be penalized?

There will be no penalty assessed under such circumstances as long as you provide documentation from your fund provider to the Office of Student Accounts. Please email OSA@mail.wvu.edu with the associated plan documentation, including the student ID number, name, and payment amount by December 18th.

I still have questions. Who should I contact?

Students or families can walk into the new Mountaineer HUB located on the second floor of the new Evansdale Crossing building to receive assistance or make payments in person. They can also call the Mountaineer Hub Student Services Center directly at 304-293-1WVU.