

# FERPA/Parent-Guest Portal Overview

- Family Educational Rights and Privacy Act (FERPA): <http://ferpa.wvu.edu>



## How did we get here?

*“Linda Quirke, an associate professor of sociology in the faculty of arts at Wilfrid Laurier University, says a variety of **sociological, cultural and economic factors** influence why parents are more involved in their child’s education than they may have been 10 or 20 years ago. **“The norms of parenting are shifting,”** she says.”*

Taylor, T. (2017, April 5). Student affairs staff navigate helicopter parenting. University Affairs.

doi:<http://www.universityaffairs.ca/features/feature-article/student-affairs-staff-navigate-helicopter-parenting>

# The norms of parenting are shifting...

- 1900's-1950's – **detached parenting focus** – staying alive/basic hygiene until they can provide a living for themselves
- 1960's – **focus on brain development and nurturing as individuals** until old enough to vote (22.8/20.3)
- 1980's – **nurture cognitively with more intense supervision** – more flexible schedules/income/involvement (24.7/22.0)
- 2010's – **need to be involved, societal push continues “get them off to college”** so parent beyond HS since “**emerging adults**”

In 2010 the median age for males was 28.2 and females was 26.1 to...get married

# In higher education = more parental involvement

- **Sociological** – Students and parents are friends and more connected; technology
- **Economic** – College costs have risen exponentially; investment
- **Cultural** – More parents are college grads; they understand the bureaucracies

# Heisman approach vs. parents as our partners

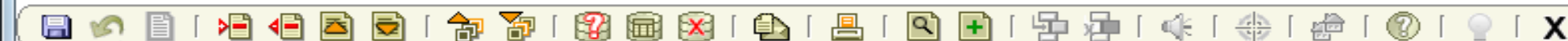
- Remember: We typically have the same goals
- Central points of contact
  - Mountaineer Parents Club – Newsletters, Facebook, Summer Sendoffs, Family Weekends...
  - Parent (Advocate) Relations Office – Parent Helpline 1-800-988-0096, Parent E-News
- Appropriate interaction (billing, financial aid, first generation, health/wellbeing, etc.)
  - Parent Guest Portal: <http://parent-guest.portal.wvu.edu>



# What is the Parent-Guest Portal

- Parent-Guest Portal
  - Covers most key offices (one time use FERPA forms for the others on [ferpa.wvu.edu](http://ferpa.wvu.edu))
  - **DO ALL STEPS:** 1. Who gets access, 2. What access for each, 3. FERPA Passphrase
    - *Adding #4. Add parent e-mail(s) for billing purposes*
  - E-mail confirmation sent to parents to finalize process (*extending time links remain active*)
  - Students can grant and rescind this access in STAR at anytime.
- What does this mean for you as faculty/staff?
  - GPAPRXY in Banner (*passphrase expectation*)

*Italics notes changes and adjustments*



ID: 700784936

**Be sure to check these!**

**Proxy Information**

Record: 1 of 1

**Name:** [Redacted] Pam

**Relationship:** Parent or Legal Guardian

**Proxy Desc:** Mother

**Start Date:** 02-AUG-2012

**PIN Disabled:** N

**Email:** [Redacted]@gmail.com

**Stop Date:** 02-AUG-2018

**PIN Expire Date:** 05-AUG-2018

**Passphrase:** My stuffed cat's name is Meow.

Page Authorization List

Access List

Communication Log

Module	Auth Ind	Menu Text	Page URL
Account Information	<input checked="" type="checkbox"/>	<span style=	bwskoacc.P_ViewAcctTerm
Account Information	<input checked="" type="checkbox"/>	View Account Summary by Term	bwskoacc.P_ViewAcct
Account Information	<input checked="" type="checkbox"/>	View Account Summary Totals	bwskoacc.P_ViewAcctTotal
Academic Deposit Information	<input type="checkbox"/>	<span style=	wvuadeposit.select_term
Financial Aid Information	<input checked="" type="checkbox"/>	View Cost of Attendance	bwrkbudg.P_Dis
Financial Aid Information	<input checked="" type="checkbox"/>	View Financial Aid Hold	bwrkhold.P_Dis
Financial Aid Information	<input checked="" type="checkbox"/>	View Financial Aid Requirements	bwrktrkr.P_Dis
Financial Aid Information	<input type="checkbox"/>	View Requirement Messages	bwrkelig.P_Dis
Financial Aid Information	<input checked="" type="checkbox"/>	View Financial Aid Status	bwrksumm.P_Dis
Financial Aid Information	<input checked="" type="checkbox"/>	View Financial Aid Award Package	bwrkrhst.P_Dis
Financial Aid Information	<input type="checkbox"/>	View Financial Aid Award Messages	bwrkawdm.P_Dis
Financial Aid Information	<input checked="" type="checkbox"/>	View Financial Aid Award Payment Schedule	bwrkpays.P_Dis
Financial Aid Information	<input checked="" type="checkbox"/>	View Financial Aid Academic Progress	bwrksaph.P_Dis
Financial Aid Information	<input checked="" type="checkbox"/>	View Financial Aid Award History	bwrkrhst.P_Dis

# Parent-Guest Portal Communications

- Kick off communications mid-April prior to billing over the summer
  - Updates to website coming (videos, step-by-step directions, etc.)
  - E-mails to all incoming parents and students
  - E-mails/MIX posts to all current students
  - Parent E-news to all current parents
  - NSO booth where parents/students can sign up at Info Fair
  - Mentioned in FERPA notice sent every semester from here forward
  - More visible in Admissions process moving forward
  - Divisional Campuses



# Questions?

Katie Gallagher, Parent Relations Director

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304-293-9260 or 1-800-988-0096