

CAMPUS AND COMMUNITY LIFE

UNITS

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Student Rights
&
Responsibilities

Academic
Integrity

Student Legal
Services

Commuter
Student
Programs & Off
Campus
Housing

Advocacy Center



Student Support

CARE Team

Crisis Support

ADVOCACY CENTER

CENTER DEVELOPED TO MEET NEEDS

- Giving a *home* and name for connection
- Growing need to address “mild” concerns so we can *focus on prevention* efforts
- Allows us to offer support to a *larger range* of student concerns and questions
- Allows us to provide *more ongoing support* than previously offered to students
- Better use of CARE Team resources

SAME GOALS

- Work with students that are having *complex concerns*
- Assist with *coordination* between departments
- *Navigating* WVU policies and procedures
- Help connect to on– and off– campus *resources*
- Help students get the needed supports and resources to be *successful* at WVU

KEY FUNCTIONAL AREAS

- Resource referrals
- Letters to instructors
- Student Helpline
- Consultation and support for WVU community
- CARE Team case management
- CARE Team risk assessments
- On campus event response and support
- Hospitalization support
- Mental hygiene petition assistance
- Campus policy and procedures

BEHAVIORS ENCOURAGED TO REPORT

- Academic Concerns: absenteeism or change in academic performance, classroom disruption, disturbed writing
- Basic needs assistance (food, housing, and/or financial security)
- Concern regarding alcohol and/or other drug use
- Disastrous or traumatic event
- Extreme and inappropriate emotional outbursts (unprovoked anger/aggression, hostility)
- Health & wellbeing concern
- Hospitalization (admission)
- Inappropriate interest in weapons
- Self-harm (noticeable cuts, burns, or mutilation)
- Student death
- Suicide attempt, thoughts, or threats
- Victim of a crime
- Violence or threats of violence (veiled or direct; verbal or written)
- Withdrawing and/or decreased interest in activities
- Worrisome changes in hygiene, appearance, or behavior

C&CL LETTERS

Event Letters

- Students impacted by a major event
 - Natural disasters: WV floods, California wildfires
 - Close contacts of a student who dies on campus

Notification Criteria

- Death of a nuclear family member, grandparent or guardian/kinship caregiver
 - Not extended family, nonrelatives, or pets
 - Not loss of a relationship
- Admission into a hospital
 - Not convalescence time
 - Not ED only

C&CL LETTERS

Personal Traumatic Incident (PTI)

- Bridge the gap from the event to connection to care/support services
 - Longer term academic assistance needs documentation and accommodation through OAS
- Life-threatening experience
- Physical or sexual abuse/victim of criminal violence
- Natural disaster
- Witnessing a violent event or death

TEAM COMPOSITIONS

Advocacy Team

- Campus & Community Life Staff
 - Case Management
 - Program Coordinator
 - MSW Student(s)
 - Student Workers

CARE Team

- Campus & Community Life Staff
 - Chair
 - Case Management
 - Student Rights & Responsibilities
- Carruth Center
- University Police Department
- Housing & Residence Life
- Provost's Office
- CLASS
- Title IX
- Office of Parent Relations

ACCESSING ADVOCACY/CARE SERVICES

- CARE Team Referral Form
 - <http://CARETeam.wvu.edu>
 - ***Not monitored 24/7*** - for emergencies contact:
UPD 304-293-COPS (2677) or Carruth 304-293-4431
- Feel free to reach out for questions and support before or after submitting a referral
 - **304-293-5611** or CARETeam@mail.wvu.edu



FORTHCOMING CHANGES

- Our website
 - Consolidating pages for Advocacy Center
 - Resource Portal
 - Emergency Procedures update
- Adjustments to our referral form process
- Resource promotion and training within the unit
- Promotion of the student helpline

QUESTIONS?

304.293.5611

CARETeam@mail.wvu.edu

Campuslife@mail.wvu.edu