

# New Student Orientation

2016 – 2017

# Summer 2016 Student Feedback

- Received 983 survey responses and conducted two focus groups
  - Really enjoyed
    - Academic sessions (89% excellent or very good)
    - Orientation staff (90% extremely or very valuable)
    - RHC and housing staff (86% extremely or very valuable)
    - Convenience of Fast Track and early August move-in
  - Room for improvement
    - Clarity on ALEKS
    - Engaging with other students/ student organizations
    - Web-based handbook
    - Exploring other areas of campus (Evansdale, residence halls, etc.)



# Summer 2016 Guest Feedback

- Received 1,136 survey responses
  - Really enjoyed
    - Welcome (87% excellent or very good)
    - Academic session (93% excellent or very good)
    - Parents Club/ First Year Seminar (87% excellent or very good)
  - Room for improvement
    - Communications to parents with schedule, dates, and necessary documents
    - Extended information fair hours and include additional groups on campus
    - Tour Evansdale campus
  - Key Takeaways
    - 92% thought overall NSO was excellent or very good
    - 93% felt extremely or very comfortable that WVU is the right school for their student

# New Student Orientation

Thursday, January 5<sup>th</sup>, 2017

# January 2017

## Scheduled Programming

### NSO Student Schedule

- **7:30 am** Shuttle begins
- **7:45 – 8:30 am** Check-in
- **8:30 – 9:00 am** Welcome
- **9:10 – 10:20 am** Campus Life
  - Icebreakers, then Housing
- **10:30 – 12:15 pm** Academics
- **12:15 – 1:00 pm** Lunch
- **1:00 pm** ALEKS assessment and advising
- **2:00 – 4:00 pm** Information Fair

### NSO Parent Schedule

- **7:30 am** Shuttle begins
- **7:45 – 8:30 am** Check-in
- **8:30 – 9:00 am** Welcome
- **9:10 – 10:20 am** Campus Life
  - Financial Aid, then Housing
- **10:30 – 12:15 pm** Academics
- **12:15 – 1:00 pm** Lunch
- **1:15 – 2:30 pm** First Year Seminar for Parents and Guests
  - Including Career Services
- **2:30 – 4:00 pm** Information Fair

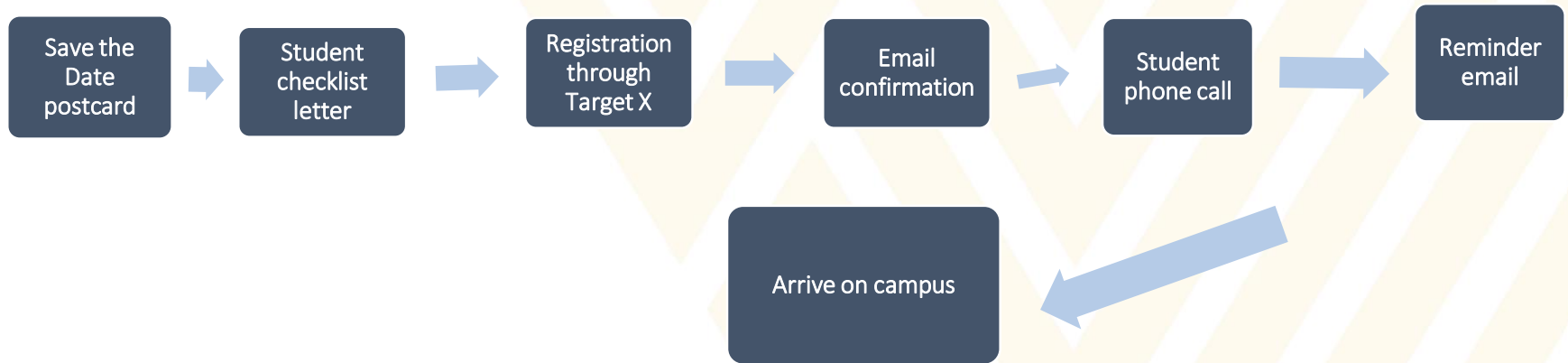
# January 2017

## Scheduled Programming

### Throughout the Day

- **8:00 am – 5:00 pm** WVU Bookstore will be open (downtown location)
- **9:00 am – 5:00 pm** WVU Bookstore will be open (Evansdale Crossing location)
- **11:00 am – 4:00 pm** Financial Aid will be available in the Mountainlair (by appointment). Also available at their Evansdale Crossing location until 4:45 pm
- **3:00 pm** Students are encouraged to move into their residence hall after this time

# January 2017 Communications Timeline



# New Student Orientation

2017 Sessions



# Looking Ahead

- Offering CLASS-only NSO
  - April 21 and 24
- Every weekday in June
  - Honors days: June 1, 2, 7, 22, (28 on hold)
- Late sessions
  - Thursday, August 10
  - Friday, August 11

# June 2017

- What changes will be made?
  - Consistency
  - Content delivery
  - Communications prior and post – NSO
  - ALEKS math placement options
  - Overnight and Basecamp
- Registration will open in March

Please let me know **YOUR** role in  
NSO:

<https://urwvu.wufoo.com/forms/2017-new-student-orientation-contacts/>

**Orientation.wvu.edu**

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**THANK YOU!**