## Student Financial Support and Services Updates

Front Line Professionals November 15, 2017





## Timeline for Spring 2017



- Enrollment is now open for the Spring 2018 monthly payment plan. <u>https://studentaccounts.wvu.edu/payment/tuition-payment-plan</u>
- Student health insurance waiver website is now open for spring. <u>https://studentinsurance.wvu.edu</u>
- Students can now use the WVU Bookstore option of charging books to their financial aid (if aid is more than their charges for spring). <u>https://studentaccounts.wvu.edu/bookstore-programs</u>





## Timeline for Spring 2017



- Week of Nov. 27: Students will be able to see spring charges in STAR
- Dec. 15: eBill emailed to student MIX (due Jan. 2)
- Dec. 26: Last day students can charge books to financial aid
- Dec. 29: Financial aid disburses towards spring bill
- Jan. 2:
  - Dec. 15 eBill payment due
  - Deadline to waive student health insurance for spring
  - Late fees assessed on prior balances >\$200 (does not include spring balances)





## Timeline for Spring 2017



- Jan. 8: Refunds may be available for students signed up for direct deposit
- Jan. 13: eBill emailed to student MIX (due Feb. 1) for charges added after December eBill
- Jan. 16: Satisfactory Academic Progress (SAP) appeal deadline for spring
- Feb. 2: Late fees assessed on past due balances (including spring)



The FAFSA is available NOW for next year!





- Students/parents must use 2016 tax information for the 2018-2019 FAFSA
- No need to wait for next year's taxes!
- May use the IRS Data Retrieval Tool as part of the FAFSA.
- IRS DRT gives students/parents the ability to transfer income information from the IRS to the FAFSA.
- Saves time and increases accuracy of information!





#### Comparing FAFSA Completion to Last Year

- Our numbers are down over 8% in comparison to last year.
- The biggest difference is in non-resident and continuing students.

	2017-2018 Nov. 12, 2016	2018-2019 Nov. 12, 2017	Difference
Total	14,053	12,912	-1,141 (-8.12%)
WV Residents	5,075	5,055	-20 (-0.39%
Non-Residents	8,977	7,856	-1,121 (-12.49%)



### College Comparisons: Morgantown

- Out of our 19 colleges and divisions, only 1 has an increase in FAFSA completion from last year.
- The other colleges/divisions have less students who have completed the FAFSA (in comparison to this time last year).
  - Down anywhere from 2 to 535 students who have not submitted their 2018-2019 FAFSA (from a 7% to 67% decrease).
  - On average, colleges/divisions are down 28%.



#### Benefits of Completing the FAFSA Now

- Some aid is limited and available on a first-come, first served basis to eligible students.
- Continuing students may receive their award offer as early as February.
- Gives students time to submit additional documentation if needed.
- SCHOLARSHIP DRAWING! Students who submit a FAFSA between October 1, 2017 and December 31, 2017 will automatically be entered to win up to \$1,000 for 2018-2019.
  - Submit between Oct. 1 and Oct. 31 = \$1,000 scholarship drawing
  - Submit between Nov. 1 and Nov. 30 = \$500 scholarship drawing
  - Submit between Dec. 1 and Dec. 31 = \$250 scholarship drawing



# Encourage students to submit their FAFSA *NOW*



fafsa.gov





#### Questions?

Mountaineer Hub 62 Morrill Way Evansdale Crossing, 2<sup>nd</sup> Floor 304.293.1988 mountaineerhub.wvu.edu

WestVirginiaUniversity.